

United States Postal Service®

# INDUSTRYALERT

August 27, 2021

## July 2021 Mailer Scorecard Assessments Paid with EPS Account

On August 15, *PostalOne!* Mailing Services deployed a change request to implement a process change for internal reporting. The process change created an issue where payment of the Mailer Scorecard Assessment from a permit linked to an Enterprise Payment Account (EPA) gets hung up in pending payment status in *PostalOne!*. The issue is targeted to be fixed on September 19, which will allow the assessments and the transaction processing to return to normal. Until the fix is implemented, USPS will schedule and run manual Data Repairs (DRs) each weekend, to finalize the payments stuck in pending status.

Mailers should contact their local Business Mail Entry unit if they have any questions or concerns.

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